



Recreation Assistants
(Lifeguards)
Goldenstones Leisure Centre
Yeovil
Ref: ra017

LED Leisure Management Ltd
Unit 16
Woodbury Business Park
Woodbury
Exeter
EX5 1AY

Tel: 01395 562500



INFORMATION LETTER

LED Leisure Management Ltd (trading name LED) was established on 1st January 2006 as an exempt charity whose registered office is: Unit 16, Woodbury Business Park, Woodbury, Exeter, EX5 1AY. which is a community benefit society registered under the Cooperative and Community Benefit Society Act 2014 under registration number 30029R and with HMRC charity registration number EW03089.

LED provides a range of diverse cultural, sporting and physical activities throughout East Devon and South Somerset in the sectors of indoor and outdoor sports, swimming, exercise and health, children's play schemes, educational programmes, sporting and cultural events and the performing arts.

LED plans to further develop the scope and range of its services.

LED currently leases the following facilities from East Devon District Council:

- Axminster Leisure Centre
- Broadclyst Leisure Centre
- Coburg Fields
- Colyton Leisure Centre
- Exmouth Leisure Centre
- Exmouth Pavilion
- Exmouth Tennis & Fitness Centre
- Honiton Leisure Centre
- Ottery St Mary Leisure Centre
- Phear Park
- Seaford Gardens
- Sidmouth Leisure Centre
- Sidmouth Swimming Pool
- Ocean, Exmouth

And from South Somerset District Council:

- Goldenstones Leisure Centre
- St Michael's Hall
- Wincanton Sports Centre

Organisation

LED is managed by paid employees and voluntary Trustees.

Board	Voluntary Company Trustees drawn from the community, including two staff nominees and two representatives from East Devon District Council
Executive	Chief Executive, Head of Finance, Head of Business Development & Marketing, Head of Customer Services
Operations	Area Managers, Management Teams, Community Development Team

'LED actively encourages job applications from all members of the community. We are committed to equal opportunities in employment and service delivery. We are only interested in your ability to do the job'.

Procedures have been established to monitor the implementation of equality measures and data provided by applicants (on the tear-off sheet of the Application Form) will be retained, on computer or other records, by Human Resources. The data will be used for the specific purpose for which it is collected. It is not referred to or used during any part of the selection process.

Applications

Any false statement as to qualification or made in connection with an appointment will disqualify the applicant from appointment and, in any instance where employment has commenced before the disqualification is known, services will be terminated.

General Advice to all Applicants

If you are appointed to the post and you are in receipt of Benefit such as Housing and/or Council Tax Benefit (from this or any other council), Tax Credits or any Benefit from the Department of Work and Pensions, it is your responsibility to inform all of the organisations involved that your circumstances have changed. Failure to do so could result in an overpayment of Benefit resulting in recovery action being taken and/or prosecution under the Social Security Administration (Fraud) Act 1997.

Employment of Ex-Offenders

Appointment to this post is subject to "Disclosure" - see attached Policy Statement.

Qualifications / Examination Certificates

Candidates called for interview should bring originals of all certificates to their interview.

Probationary Period

You will be on a six month probationary period during time which you will be expected to establish your suitability for this post.

Pension

Following a deferral period of three months, you may be automatically enrolled into the Company Pension Scheme with NOW Pensions depending on your level of earnings and age. However you will have the opportunity to 'opt out'. Details of the scheme will be provided on appointment.

References

Appointment to this post will be subject to references being taken up. You will be required to supply the names and addresses of two people who are able to provide references relating to your experience and suitability for this post. One must be your present employer or most recent employer.

Completed Application Forms should be returned to H.R. Department, LED Leisure Management Ltd, Unit 16, Woodbury Business Park, Woodbury, EX5 1AY On-line applications may be forwarded via the website. The closing date for this post is **Open** and acknowledgement of receipt will be sent to those applicants enclosing a stamped addressed envelope. Please Note: Curriculum Vitae may be enclosed but only in addition to an Application Form.

We would also advise that the Application Forms of unsuccessful applicants are retained for 6 months and that those of successful candidates are retained throughout the period of employment and for a reasonable time thereafter.

Thank you for responding to our advertisement. If you have any questions please email: hr@ledleisure.co.uk

JOB DESCRIPTION

Post title	Casual Recreation Assistants (Lifeguards)
Service	LED
Team	Goldenstones Leisure Centre
Grade	LED 1
Responsible to	Area Manager and Duty Managers
Responsible for	No supervisory responsibility

Special:

This post is exempt from the Rehabilitation of Offenders Act (ROA) (as amended) and appointment is subject to satisfactory outcome of Disclosure (check of all criminal records).

Job purpose

Provide a life guarding service and general assistance with the operation of the Leisure facility.

Key activities

1. Supervise the Swimming Pool and associated facilities in accordance with the laid down procedures.
2. Supervise the use of the facility by customers, in accordance with laid down procedures.
3. Assist swimmers in difficulty, applying first aid and artificial respiration where necessary.
4. Carry out cleaning duties as directed.
5. Assist with water testing and the maintenance of associated records as directed.
6. Assist with the general maintenance of the facility including filtration, disinfection, mechanical and electrical plant as directed.
7. Assist duty staffing achieving high levels of service through dealing with general enquiries and customer needs.
8. Undertake any other comparable cleaning, labouring, security and coaching duties as required by the manager (commensurate with the grading of this post) and to act in a similar capacity at other facilities, also as required.
9. **Support and promote LED's 'Vision and Values', leading by example.**
10. **Contribute to reports for Trustees, EMT and partner working groups to consider issues relating to LED.**

11. **Contribute to the performance of LED by participating positively in your appraisals, service planning and the team meeting process.**
12. **Support EMT in ensuring LED offers a customer focused service to help achieve continuous improvement and innovation in service delivery.**
13. **Recognise your role in forming constructive relationships, to help promote positive communication across the organisation.**
14. **Act as an ambassador for LED.**
15. **Attend meetings as required during working hours, or with a minimum of 24 hours notice for out of hour's meetings.**
16. **Comply with LED's Constitution, policies and procedures.**
17. **Perform any other relevant activities, commensurate with the grading of the post, as required by your Manager.**

All the LED's staff have the activities highlighted in bold included in their job descriptions.

PERSON SPECIFICATION

Job title : Casual Recreation Assistants (Lifeguards)
(Training provided for the right candidates)

Grade: £6.76 per hour

Hours: Various including evenings and weekends

Service: LED Limited

Location: Goldenstones Leisure Centre

Category	Requirements	Essential (E)/ Desirable (D)	Method of Assessment (Application/Interview)
Education/Training	1. Good General Education	E	Application
	2. R.L.S.S. National Pool Lifeguard Qualification (or ability to achieve the qualification upon commencement of the post for which training will be provided)	D	Application/proof of qualification at interview
	3. ASA or STA Swimming Teaching Qualifications	D	Application/proof of Qualification
	4. First Aid Certificate	D	Application/proof of qualification
Experience	5. Evidence of practical experience in key activities outlined in the job description.	E	Application/interview
Knowledge	6. An understanding of current issues in the Leisure Industry.	D	Interview
Skills/Abilities	7. Accuracy and attention to detail, particularly when working to tight deadlines.	E	Interview
	8. Ability to work on own initiative as well as part of a team.	E	Interview
	9. Capacity for innovation.	D	Interview
	10. Ability to communicate clearly (orally and in writing).	D	Interview
	11. Good Telephone Manner.	D	Interview

Category	Requirements	Essential (E)/ Desirable (D)	Method of Assessment (Application/Interview)
Personal qualities and attributes	12. Motivated with the ability to listen to, work well with, and be respectful to others and committed to being a team player. 13. Ability to show empathy with the public and their perceptions. 14. Ability to remain calm in an emergency situation. 15. Trustworthy 16. Positive Outlook	E E E E D	Interview Interview Interview Interview Interview
Other relevant factors	17. Willingness to work non-standard hours on occasions. 18. Commitment to equal opportunities. 19. Responsible attitude 20. Presentable appearance 21. Physically fit	D E E E E	Interview Interview Interview Interview Interview/Occupational Health Questionnaire

Policy statement on the employment of ex-offenders and procedures for the effective use of criminal records disclosures as part of the recruitment and selection process



Policy Statement

Policy Statement

LED Leisure Management Ltd (LED) promotes equality of opportunity and welcomes applications for employment from all candidates.

Information for employees and potential employees

1. We recognise that employing ex-offenders can help to prevent re-offending and we will observe guidance issued, or supported, by the Disclosures and Barring Service (DBS).
2. We will co-operate with the DBS and enable them to undertake assurance checks and will report any suspected malpractice or suspected offences relating to the misuse of information.
3. Application forms will exclude questions about criminal offences.
4. Only candidates called for interview will be asked questions about their criminal records. The questions will include disclosure of spent convictions only when applying for a post which is *excepted* by the Rehabilitation of Offenders Act (as amended). Otherwise, you will be asked to declare unspent convictions only.
5. We will advise all applicants, in advance, if the post advertised is *excepted* from the Rehabilitation of Offenders Act (as amended) and will request a check (disclosure) of criminal records before an appointment is confirmed. The fee for the disclosure by the Disclosures and Barring Service (DBS), will be paid by LED.
6. Having a conviction will not necessarily bar you from employment with us as we will assess the relevance of any conviction to the particular post for which you apply. This assessment will include consideration of the nature of the work and the working environment.
7. Information on convictions will be kept strictly confidential and on a need-to-know basis.
8. Records showing details of convictions will be destroyed 6 months after they are used for decision-making purposes. The 6 month period is to allow time for any challenge.

Notes

“Rehabilitation periods”

The Rehabilitation of Offenders Act (ROA) (as amended) refers to periods of “rehabilitation” after which a sentence is considered “spent”. Rehabilitation periods vary according to the original sentence and age. For example, for a person aged 18 or over sentenced to imprisonment for a period of between 6 months and 2½ years the period to become “rehabilitated” is 10 years. The period for a person aged 17 or under, sentenced to the same period of imprisonment, is 5 years.

Suspended sentences (treated as having taken effect) are treated the same as for a custodial sentence.

“Spent convictions”

Once a conviction is “spent” the rehabilitated person normally does not have to reveal its existence in most circumstances and can answer “NO” to the question “Do you have a criminal record?”

“Exceptions”

Whilst the “spent” provision normally applies, there are certain occupations which are excepted (see below) including working in positions of trust with children and other vulnerable groups; the intention of which is to ensure that they are protected from those in positions over them. No exceptions apply to “unspent” convictions and candidates for all appointments can be asked to disclose such convictions.

“Unspent convictions” (no exceptions)

Unspent convictions are custodial sentences of more than 2½ years. They are also those sentences of less than 2½ years where the rehabilitation period has not yet expired.

“Disclosure”

Is a means of checking criminal records which is carried out by the Disclosures and Barring Service (DBS), Liverpool. Any offer of appointment to an “excepted” post is subject to disclosure and satisfactory outcome of assessment.

Examples of the exceptions include those listed below but, in any event, we undertaken to advise all applicants (see also Job Description) when an advertised post is “excepted” and subject to “disclosure”.

Examples of excepted occupations include:

Any employment or other work which is concerned with the provision of care service to vulnerable adults and which is of such a kind to enable the holder of that employment or the person engaged in that work to have access to vulnerable adults of such services in the course of his normal duties.

Employment concerned with the provision to persons under 18 of accommodation, care, leisure and recreational facilities, schooling, supervision or training.