



Leisure
East Devon

Fixed Term
Phear Park Sports & Café Supervisor
Ref: LEDpps001

Leisure East Devon Ltd
Bicton College
East Budleigh
Budleigh Salterton
Devon
EX9 7BY

Tel: (01395) 562439

INFORMATION LETTER

Leisure East Devon Ltd was established on 1st January 2006 as a charitable Industrial & Provident Society.

LED provides a range of diverse cultural, sporting and physical activities throughout the district in the sectors of indoor and outdoor sports, swimming, exercise and health, children’s play schemes, educational Programmes, sporting and cultural events and the performing arts.

LED plans to further develop the scope and range of its services.

LED currently leases the following facilities from the district council:

- Axminster Leisure Centre
- Broadclyst Leisure Centre
- Colyton Leisure Centre
- Exmouth Swimming & Leisure Centre
- Honiton Swimming & Leisure Centre
- Ottery St Mary Leisure Centre
- Sidmouth Leisure Centre
- Sidmouth Swimming Pool
- Exmouth Tennis & Leisure Centre
- Exmouth Pavilion

Our small head office is based at Bicton College, East Budleigh.

Organisation

Leisure East Devon is managed by paid employees and volunteers.

Board	Voluntary Company Trustees drawn from the community, including two staff representatives and two representatives from East Devon District Council
Executive	Chief Executive, Head of Finance, Head of Business Development & Marketing, Head of Operations
Operations	Facility Managers, Facility Management Teams, Community Development Team

‘LED is committed to equal opportunities in employment and service delivery. We are only interested in your ability to the job’.

Procedures have been established to monitor the implementation of equality measures and data provided by applicants (on the tear-off sheet of the Application Form) will be retained, on computer or other records, by Human Resources. The data will be used for the specific purpose for which it is collected. It is not referred to or used during any part of the selection process.

Applications

Any false statement as to qualification or made in connection with an appointment will disqualify the applicant from appointment and, in any instance where employment has commenced before the disqualification is known, services will be terminated.

General Advice to all Applicants

If you are appointed to the post and you are in receipt of Benefit such as Housing and/or Council Tax Benefit (from this or any other council), Tax Credits or any Benefit from the Department of Work and Pensions, it is your responsibility to inform all of the organisations involved that your circumstances have changed. Failure to do so could result in an overpayment of Benefit resulting in recovery action being taken and/or prosecution under the Social Security Administration (Fraud) Act 1997.

Medical Assessment

Appointment is subject to satisfactory medical assessment/examination by the Wellbeing@Work Occupational Health Service and the successful candidate will be sent a Health Questionnaire for completion and submission directly to them. It is confirmed that LED does not receive a copy of the completed Health Questionnaire and that the assessment relates (only) to employment in the particular post.

Employment of Ex-Offenders

Appointment to this **post is** subject to "Disclosure" - see attached Policy Statement.

Qualifications / Examination Certificates

Candidates called for interview should bring originals of all certificates to their interview.

Pension

Generally speaking, all employees who are employed for more than 3 months, over the age of 16 years are able to join the Company Pension Scheme. Details of which will be provided on appointment.

References

Appointment to this post will be subject to references being taken up. You will be required to supply the names and addresses of two people who are able to provide references relating to your experience and suitability for this post. One must be your present employer or most recent employer.

Completed Application Forms should be returned to H.R. Department, Leisure East Devon Ltd, Bicton College, East Budleigh, Budleigh Salterton EX9 7BY. On-line applications may be forwarded via the website. The closing date for this post is the Noon 26th March 2010 and acknowledgement of receipt will be sent to those applicants enclosing a stamped addressed envelope. Please Note: Curriculum Vitae may be enclosed but only in addition to an Application Form.

We would also advise that the Applications forms of unsuccessful applicants are retained for 6 months and that those of successful candidates are retained throughout the period of employment and for a reasonable time thereafter.

Thank you for responding to our advertisement. If you have any questions please email hr@ledleisure.co.uk

Leisure East Devon Ltd



Exmouth

**Phear Park Sports
& Café Supervisor x2**

£6.47 Mon-Fri, £6.84 Weekends

Post 1: 30 hours per week

Post 2: 25 hours per week

You will support the manager and be responsible for the day-to-day running of Phear Park, including the café and golf facilities. This is a fixed term contract from April until the end of October 2010.

**Join our dedicated and professional team – we offer a range of benefits that include staff membership (Swim Gym). For an application pack, please contact the 'First Stop Desk' on 01392 383034 (office hours only), or apply online at www.ledleisure.co.uk
Closing date: Noon 26/03/10. Ref: LEDpps001.**

IPS Registered No. 30029R

JOB DESCRIPTION

Post title:	Fixed Term Phear Park Sports & Café Supervisor
Service:	Leisure East Devon
Team:	Tennis Centre
Grade:	Scale 1 (SCP 6/8)
Responsible to:	Phear Park Manager/Tennis Centre Manager
Responsible for:	Casual Staff

Special:

This post is exempt from the Rehabilitation of Offenders Act (ROA) (as amended) and appointment is subject to satisfactory outcome of disclosure (check of all criminal records).

Job purpose

To support the manager and share responsibility for the efficient and effective day to day operation of the facility

Key activities

1. Deputise for the manager in her/his absence.
2. Supervise the use of facilities by organisations and individuals, ensuring that high standards of safety are maintained for both customers and staff.
3. Ensure high standards of customer service are maintained at all times.
4. Be responsible for the day-to-day management of all cash receipts, records and stock control.
5. Be responsible for the management of First Aid and Emergency action during the facility's opening hours.
6. Ensure that the facilities comply with Fire, Health and Safety, Food and Hygiene Regulations.
7. Ensure that the security of the premises is maintained at all times.
8. Assist the manager with the development of a comprehensive programme of use.
9. Contribute to the performance of the Leisure East Devon by participating positively in your annual appraisal, service planning and the team meeting process.
10. Support the manager in making sure the Leisure East Devon offers a customer focused service to help achieve continuous improvement and innovation in service delivery.

11. Attend meetings as required during working hours, or with a minimum of 24 hours notice for out of hour's meetings.
12. Perform any other relevant activities, commensurate with the grading of the post, in negotiation with the facility manager.

All Leisure East Devon's staff have the activities highlighted in bold included in their job descriptions.

This job description was reviewed in March 2010 by: Head of Operations .

- See below for special Conditions

SPECIAL CONDITIONS

Hours

The work arrangement, to be agreed by the Manager will include maximum of 2 weekends in 4, and will average 25 or 30 hours per week, which includes early evening

SPORTS & CAFÉ SUPERVISOR PERSON SPECIFICATION

Job title: Fixed Term Phear Park Supervisor

Grade: Scale 1 (SCP 6/8)

Service: Leisure East Devon Limited

Location: Exmouth – Phear Park

Category	Requirements	Essential (E)/ Desirable (D)	Method of Assessment (Application Form/Interview/ Psychometric Testing)
Education/Training	1. Good general education	E	Application Form
	2. Basic Food Hygiene Certificate	D	Application Form
Experience	3. Evidence of practical experience in issuing tickets, taking payments, cashing up, and banking daily takings	E	Application Form/Interview
Knowledge	4. An understanding of the leisure industry	D	Interview
Skills/Abilities	5. A good level of literacy, including computer literacy	E	Application Form/Interview
	6. Accuracy and attention to detail	E	Interview
	7. Ability to work on own initiative as well as part of a team	E	Interview
	8. Capacity for innovation	D	Interview
	9. Valid driving licence	D	Application Form
Personal qualities and attributes	10. Empathy with public and customers and their perceptions	E	Interview
	11. Previous experience of working with the general public	E	Interview
	12. Friendly and outgoing personality	E	Interview
	13. Discretion	E	Interview
Other relevant factors	14. Positive outlook	E	Interview
	15. Willingness to work non-standard hours on occasions	E	Interview
	16. Commitment to equal opportunities	E	Interview
	17. Ability to work in a non-smoking environment	E	Interview

Policy statement on the employment of ex-offenders and procedures for the effective use of criminal records disclosures as part of the recruitment and selection process

Policy Statement

Leisure East Devon Ltd is working towards equality of opportunity and welcomes applications for employment from all candidates.

Information for employees and potential employees

1. We recognise that employing ex-offenders can help to prevent re-offending and we will observe guidance issued, or supported, by the Criminal Records Bureau (CRB).
2. We will co-operate with the CRB and enable them to undertake assurance checks and will report any suspected malpractice or suspected offences relating to the misuse of information.
3. Application forms will exclude questions about criminal offences.
4. Only candidates called for interview will be asked questions about their criminal records. The questions will include disclosure of spent convictions only when applying for a post which is *accepted* by the Rehabilitation of Offenders Act (as amended). Otherwise, you will be asked to declare unspent convictions only.
5. We will advise all applicants, in advance, if the post advertised is *excepted* from the Rehabilitation of Offenders Act (as amended) and will request a check (disclosure) of criminal records before an appointment is confirmed. The fee for the disclosure by the Criminal Records Bureau (CRB), Liverpool, will be paid by the Leisure East Devon Ltd.
6. Having a conviction will not necessarily bar you from employment with us as we will assess the relevance of any conviction to the particular post for which you apply. This assessment will include consideration of the nature of the work and the working environment.
7. Information on convictions will be kept strictly confidential and on a need-to-know basis.
8. Records showing details of convictions will be destroyed 6 months after they are used for decision-making purposes. The 6 month period is to allow time for any challenge.

Notes

“Rehabilitation periods”

The Rehabilitation of Offenders Act (ROA) (as amended) refers to periods of “rehabilitation” after which a sentence is considered “spent”. Rehabilitation periods vary according to the original sentence and age. For example, for a person aged 18 or over sentenced to imprisonment for a period of between 6 months and 2½ years the period to become “rehabilitated” is 10 years. The period for a person aged 17 or under, sentenced to the same period of imprisonment, is 5 years.

Suspended sentences (treated as having taken effect) are treated the same as for a custodial sentence.

“Spent convictions”

Once a conviction is “spent” the rehabilitated person normally does not have to reveal its existence in most circumstances and can answer “NO” to the question “Do you have a criminal record?”

“Exceptions”

Whilst the “spent” provision normally applies, there are certain occupations which are accepted (see below) including working in positions of trust with children and other vulnerable groups; the intention of which is to ensure that they are protected from those in positions over them. No exceptions apply to “unspent” convictions and candidates for all appointments can be asked to disclose such convictions.

“Unspent convictions” (no exceptions)

Unspent convictions are custodial sentences of more than 2½ years. They are also those sentences of less than 2½ years where the rehabilitation period has not yet expired.

“Disclosure”

Is a means of checking criminal records which is carried out by the Criminal Records Bureau (CRB), Liverpool. Any offer of appointment to an “excepted” post is subject to disclosure and satisfactory outcome of assessment.

Examples of the exceptions include those listed below but, in any event, we undertaken to advise all applicants (see also Job Description) when an advertised post is “accepted” and subject to “disclosure”.

Examples of excepted occupations include:

Any employment or other work which is concerned with the provision of care service to vulnerable adults and which is of such a kind to enable the holder of that employment or the person engaged in that work to have access to vulnerable adults of such services in the course of his normal duties.

Employment concerned with the provision to persons under 18 of accommodation, care, leisure and recreational facilities, schooling, supervision or training.